Mission

The Mission of the Metropolitan Historical and Historic Zoning Commission is to provide historical and architectural information, preservation technology and advice, and design guidance products to Nashville's neighborhoods, property owners, businesses, citizens, and visitors so they can incorporate the city's rich past into today's economy, culture, and quality of life.

Table of Contents

Strategic Goals	3
Administrative Line of Business	
Non-allocated Financial Transactions	4
Governmental and Public Partnership Line of Business	
Governmental and Public Partnership Program	5
Historic Zoning Line of Business	
Historic Zoning Program	6
Information, Education and Tourism Line of Business	
Information, Education and Tourism Program	7

Strategic Goals

- By the year 2016, government and non-profit partners will experience more effective service in partnership, as evidenced by:
 - Staff participation in history or preservation-related agencies or activities, organized by a partner group
 - 90% of partner agencies reporting that MHC/MHZC project assistance was satisfactory or better
- By the year 2016, MHC/MHZC will have created a program of continuing education of commissioners and staff in order to provide the most accurate and up-to-date information to clients and to continue to build a world-class preservation program, as evidenced by:
 - 50% Participation of staff in preservation or history-related conferences or seminars
 - 50% Participation of staff as seminar/course presenters or authors of published articles
- By the year 2016, MHZC customers will have a better understanding of the Historic Preservation, Neighborhood Conservation, and Historic Landmark overlay districts where they live and work, the guidelines adopted to protect them, and the procedures for project review in designated areas, as evidenced by:
 - 90% of MHZC customers reporting that information/guidance provided for their projects was helpful
 - 90% of customers reporting that applications for approval were acted upon in a timely manner
- By the year 2016, more students, citizens and visitors of Davidson County, and visitors, will be accessing
 information about Nashville's history and architecture through the Historical Commission, as evidenced by:
 - 50% of staff participating as presenters in history or preservation-related activities
 - 90% of customers reporting that information or resources provided by the MHC were useful in their professional or personal activities
 - 5% increase in number of persons receiving materials/information produced to strengthen heritage tourism and provide information to researchers

Administrative Line of Business

The purpose of the Administrative Line of Business is to provide support services to the department so they can efficiently and effectively deliver results for customers.

Non-allocated Financial Transactions

Central adjustments related to internal service fees, pay adjustments, fringe benefits, non-programmatic changes and departmental "to be determined" budget reductions are reported here. These adjustments will be allocated to individual programs by the department in the upcoming fiscal year.

Governmental and Public Partnership Line of Business

The purpose of the Governmental and Public Partnership Line of Business is to provide advisory, evaluative and informational products to regulatory agencies such as Metro Departments, Metro Officials, agencies of state and federal government, as well as neighborhoods, business people, non-profit groups, and property owners so that they can use the information and advice provided to preserve and protect historic resources, comply with legal requirements, and determine development opportunities and land use policies in a timely manner.

Governmental and Public Partnership Program

The purpose of the Governmental and Public Partnership Program is to provide advisory, evaluative and informational products to regulatory agencies such as Metro Departments, Metro Officials, agencies of state and federal government, as well as neighborhoods, business people, non-profit groups, and property owners so that they can use the information and advice provided to preserve and protect historic resources, comply with legal requirements, and determine development opportunities and land use policies in a timely manner.

Result Measures

- Number of Mandatory Referrals submitted
- Number of Section 106 determinations submitted
- Number of properties added to the National Register of Historic Places
- Number of historic properties added to Metro Planning Commission's historic resource surveys
- Percentage of survey respondents reporting that the information needed was provided in accordance with designated time limitations

Output Measures

- Number of nominations approved by the Commission as meeting the criteria to be listed on the National Register of Historic Places
- Number of Mandatory referral reviews submitted
- Number of Section 106 reviews

Demand Measures

- Number of Section 106 reviews, Mandatory Referrals, and Planning Commission Agenda requested
- Number of National Register nominations requested
- Number of requests for historic resource review

Historic Zoning Line of Business

The purpose of the Historic Zoning Line of Business is to provide advisory, evaluative, permit and interpretive products to owners of properties with Local Historic Designation and to assist the City with the preservation of historic resources and fulfilling sustainability goals.

Historic Zoning Program

The purpose of the Historic Zoning Program is to provide advisory, evaluative, permit and interpretive products to owners of properties in historic neighborhoods and districts so they can proceed in a timely manner to preserve historic resources without damaging the historic and architectural integrity of the individual property or properties.

Result Measures

- Percentage of permit applicants receiving a preservation permit or action by the Commission within 15 business days or action by the administration within three days
- Percentage of respondents reporting that information provided by the MHZC was helpful
- Percentage of customers who received a "sign-off" for projects in historic areas that are not locally designated
- Number of properties added in designated historic overlay districts
- Percentage increase in respondents reporting that information provided by the MHZC was helpful

Output Measures

- Number of HZ presentations given
- Comparison to previous years, based on number of performance surveys submitted
- Number of permits issued

Demand Measures

- Number of HZ overlay presentations requested
- Number of applications submitted
- Number of requests for new or expanded historic zoning or neighborhood conservation zoning designation

Information, Education and Tourism Line of Business

The purpose of the Information, Education and Tourism Line of Business is to provide education, publication, interpretive and technical assistance products to non-profit groups, citizens and students of, and visitors to, Nashville and Davidson County, so they can gain knowledge of history, historical places and architectural heritage that is useful in their professional, public or personal interests and activities.

Information, Education and Tourism Program

The purpose of the Information, Education and Tourism Program is to provide education, publication, interpretive, and technical assistance products to citizens and students of, and visitors to, Nashville and Davidson County, so they can gain knowledge of history, historical places and architectural heritage that is useful in their professional, public or personal interests and activities.

Result Measures

- Percentage of attendees of MHC sponsored events who rated the programs as useful in their professional, public or personal interests or activities, based on number of completed surveys
- Percentage of MHC/MHZC customers who rate products provided as useful in their professional, public or personal interests or activities based on the number of completed surveys
- Percentage increase in number of persons using electronic media to access opportunities for information, education and tourism

Output Measures

- Number of completed surveys collected on-site or at MHC-sponsored events related to history, historical
 places and architectural heritage
- Number of public outreach and informational responses/consultations provided
- Number of E-Newsletter recipients and followers of department on Facebook page
- Number of informational media products provided